**[NHS Trust Name]**

**How was your mental health care?**

**2023 Community Mental Health Survey**

At [INSERT TRUST NAME], we believe providing high quality mental health care for each individual person is fundamentally important. Therefore, we are excited to announce that, in August, the NHS is launching a major survey on people’s experiences of using mental health services. If you used services in April or May 2023, you could be invited to take part and give your feedback on the quality of support you received.

In last year’s survey, we received XXX responses from adults aged 18 and over, who used the survey to tell us what is working well and what requires improvement.

Insert quote from Trust (Max 150 words)

* How feedback is used by the trust
* Examples of actions taken based on the previous survey
* Positive outcomes based on the changes

This year, for the first time, the survey will be inviting people aged 16 and over to share their experiences of care. This is really important to help us understand how well young people’s care is transitioned as they move into adult services.

The survey can be completed online or as a paper questionnaire. The survey is confidential and carried out by the Care Quality Commission and a dedicated Survey Coordination Centre at Picker, on behalf of NHS England. **The responses are not shared with our staff, so participation will not affect your care or treatment.**

The results will be published in the spring of 2024 and will be used to assess Community Mental Health Trusts in England. What we learn will enable us to identify key priorities, aiding our mission to provide the very best care for you and our community.

If you are invited to take part, whether contact with our services was regular or minimal, know every voice is valued.

If invited to take part in the survey and need help completing it, please call 0800 783 1775.

For more information about the survey, please visit <http://www.cqc.org.uk/cmhsurvey>.